

# About RISE

## What is RISE?

Recovery for Ike Survivors Enterprise (RISE) is a disaster case management program operated by Lutheran Social Services Disaster Response. RISE is designed to provide help, support and advocacy for survivors of Hurricane Ike as they recover from the disaster. RISE disaster case management is available in 16 counties of southeast Texas through a network of local agencies. RISE case managers work in partnership with hurricane survivors to assess their disaster-related needs, develop long-term recovery plans, and connect survivors to available resources to meet their disaster-related needs.

## Do I Qualify for Disaster Case Management through RISE?

To qualify to receive RISE disaster case management services, you must:

- Be a survivor of Hurricane Ike.
- Currently live in one of the following Texas counties: Austin, Brazoria, Chambers, Fort Bend, Galveston, Grimes, Hardin, Jefferson, Liberty, Madison, Matagorda, Montgomery, Orange, Walker, Waller or Washington.\*
- Be a United States citizen or legal resident.

- Not currently be receiving assistance from the Disaster Housing Assistance Program (DHAP) or from another disaster case management program.

\*If you resided in one of these 16 counties before Hurricane Ike and are now living outside the service area, please call 1-888-IKE-RISE to determine if you may be eligible for disaster case management services.

## How do I sign up for services?

To sign up for RISE services or to see if you qualify, please call toll free at **1-888-IKE-RISE (1-888-453-7473)**. To make your call easier and faster, have your current address, pre-disaster address, a current phone number (if applicable), alternate contact information and your FEMA number, if you have one.

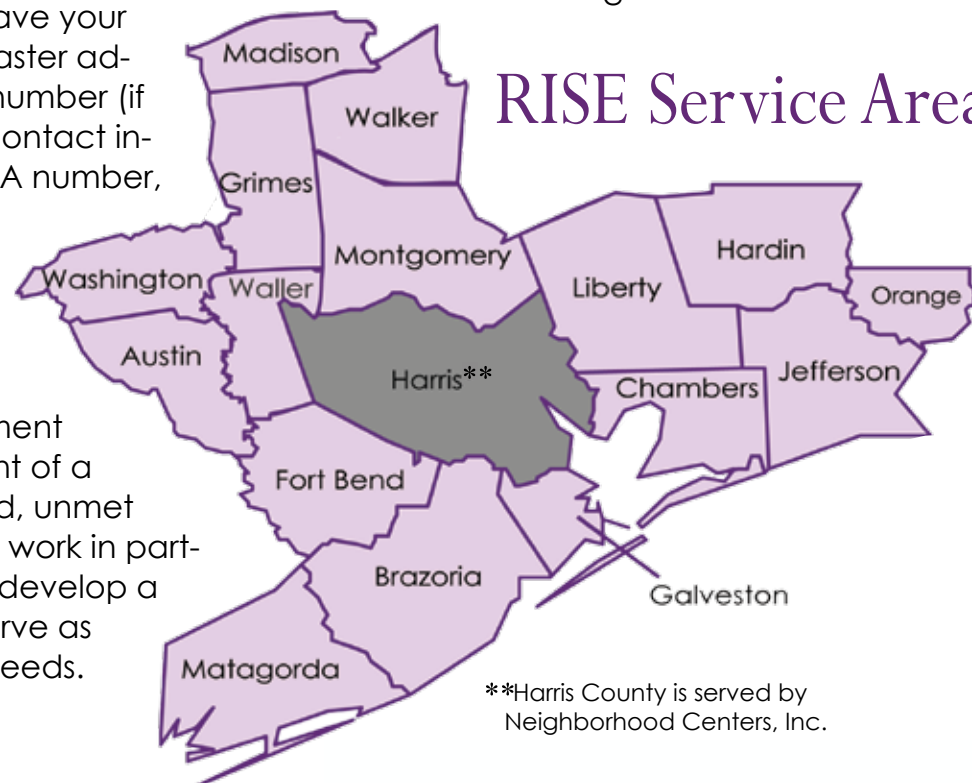
## What is Disaster Case Management?

Disaster Case Management is an in-depth assessment of a survivor's disaster-related, unmet needs. Case managers work in partnership with survivors to develop a recovery plan and to serve as advocates for survivor needs.

## What is a Recovery Plan?

A recovery plan is a survivor's "road map" to recovery, providing the survivor with an outline of the concrete, achievable steps that can be taken in order to move toward recovery from Hurricane Ike.

A recovery plan includes a document developed in partnership between a survivor and a case manager that identifies a survivor's disaster-related unmet needs, and sets realistic and achievable goals, action steps, and timelines for successfully meeting those needs.



# RISE Partner Agencies

Lutheran Social Services  
Disaster Response

Boat People SOS

Catholic Charities of the  
Archdiocese of Galveston-  
Houston

G.R.A.C.E. Community Services

GMC Consultants LLC

Gulf Coast Center

ICNA Relief USA

Mainland Children's Partnership

Southeast Texas  
Interfaith Organization

Society of St. Vincent de  
Paul – Beaumont & Dallas

United Cerebral Palsy of  
Greater Houston

United Methodist Committee  
on Relief (training partner)

For more information, visit

[www.TexasRISE.org](http://www.TexasRISE.org)

or call toll free

**1- 888-IKE-RISE**

**(1-888-453-7473)**

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